

# Azara Care Management

## Tracking the Components of Patient Care

The Azara Care Management (ACM) application was designed to leverage the full set of clinical, claims, HIE and practice management data in Azara DRVS and make it available in a simple and intuitive user interface. ACM enables practices to organize patients into groups of high cost, risk or other characteristics such as chronic diseases and allows the Care/Case Management and Care Coordination staff to manage and monitor this panel of patients by tracking the day to day tasks and follow-up activities related to their care.

The ACM application provides users with a review and understanding of a patient's longitudinal record in a synthesized view of data from multiple sources. This enables a care manager to review the patient's treatment record, including care received outside the Health Center, within one application and easily prioritize and schedule follow up tasks.

Smith, Andrea MRN: 222222222 | DOB: 1/1/64 (55) | F ★

M 11 English 781-365-2208

Summary Plan **Clinical** Activity

Passport Allergies Appointments Assessments Claims Encounters IP ED Utilizations Labs Medications  
Problems Referrals Rx Claims Structured Data Vitals

### ASSESSMENTS

CODE	DESCRIPTION	LAST ASSESSED	# ASSESSED TY
Z98.41	Cataract extraction status, right eye	4/19/19	2
H91.90	Unspecified hearing loss, unspecified ear	4/19/19	1
J42	UNSPECIFIED CHRONIC BRONCHITIS	4/19/19	4
E11.9	TYPE 2 DIABETES MELLITUS WITHOUT COMP...	4/18/19	6

Showing 4 of 31 Assessments [VIEW ALL](#)

### ACTIVE PROBLEMS

CODE	DESCRIPTION	MOST RECENT
H25.9	Unspecified age-related cataract	4/1/19
M25.512	Pain in left shoulder	10/1/18
J30.9	Allergic rhinitis, unspecified	9/30/18
R60.0	Localized edema	8/15/18

Showing 4 of 35 Active Problems [VIEW ALL](#)

### ENCOUNTERS

DATE	PROVIDER	TYPE	REASON
6/8/19	Sanders, Cassandra	TELEPHONE	ABNORMAL BOWEL FUNCTION
5/29/19	Reynolds, Burt	Office Visit	FOLLOW UP
2/8/19	Robinson, Hakeem	TELEPHONE	
7/20/18	Robinson, Hakeem	TELEPHONE	MEDICATION MANAGEMENT

Showing 4 of 441 Encounters [VIEW ALL](#)

### THE NUMBERS

	DATE	MEASUREMENT
BMI	4/1/19	33.2 lb/m2
Systolic	5/28/19	134 mmHg
Diastolic	5/28/19	60 mmHg
Risk	5/24/19	11

# The ACM Clinical Passport provides the comprehensive patient overview utilizing the full suite of the DRVS data set.

ACM can be used to solve a variety of patient Care Management challenges including:

- › Identifying, Tracking and Closing Care Gaps
- › Following up on Transitions of Care
- › Chronic Care Management
- › Prenatal/Postpartum Patient Programs and Retention
- › Coordination of Hospice or Palliative Care

ACM also addresses the operational side of Care Management allowing for:

- › Understand the Efficacy of Interventions
- › Care Manager Accountability
- › Empanelment and Coverage
- › Time Tracking and Interaction Documentation for Billing and Proof of Attempt
- › Cohesive Cross-Team Communication (Medical, BH, etc.)

The screenshot displays the Azara Care Management dashboard. At the top, there are navigation tabs for Home, Patients, and Tasks. The main content area is divided into three columns: UTILIZATION, TASKS, and PATIENTS. The UTILIZATION column shows 'Inpatient Last 7 Days' with a count of 1 and 'Emergency Last 7 Days' with a count of 2. The TASKS column shows 'Overdue' (2), 'Flagged' (3), 'Due Today' (1), and 'Assigned' (15). The PATIENTS column shows 'With Appts Today' (4), 'Starred' (3), 'New' (1), and 'Assigned' (40). Below these columns is a 'Starred Patients' section with a search bar and a table of patient data.

NAME ↑	MRN ↑	DOB ↑	NEXT APPT ↑	CARE MANAGER ↑	COHORTS ↑
★ Jones, Kimberly	395122003	5/26/64	5/13/19	Jackie Brown	ACO
★ Smith, Andrea	222222222	1/1/64	5/10/19	Jackie Brown	CCM
★ Yen, Ngo	967970749	8/12/68	5/14/19	Jackie Brown	ACO

## Interested in Azara Care Management?

Azara Care Management is a separate application that leverages the data within Azara DRVS. It requires setup, configuration and a separate subscription.

**Contact your PCA/HCCN or Azara Representative  
for additional details, including pricing.**